

# Going to the Hospital During COVID 19

My Hospital Story



**Boston Children's Hospital**

Created June 4, 2020



I am going for an appointment at Boston Children's Hospital. Things might look a little different than I remember, but that is ok. Here are some things that I might see.

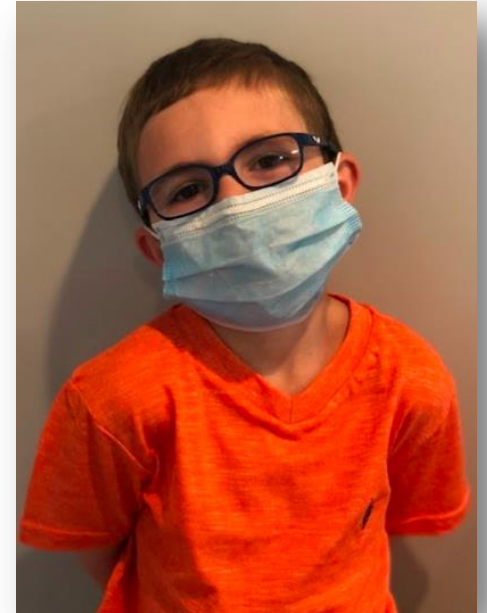


*Hospital lobby entrance*



*Entrance at the Fazzalari Sky Bridge*

We will walk in the lobby or over the bridge. It will look a little different. We will stop and talk to someone before we go to my appointment. They will ask us questions about how we are feeling.



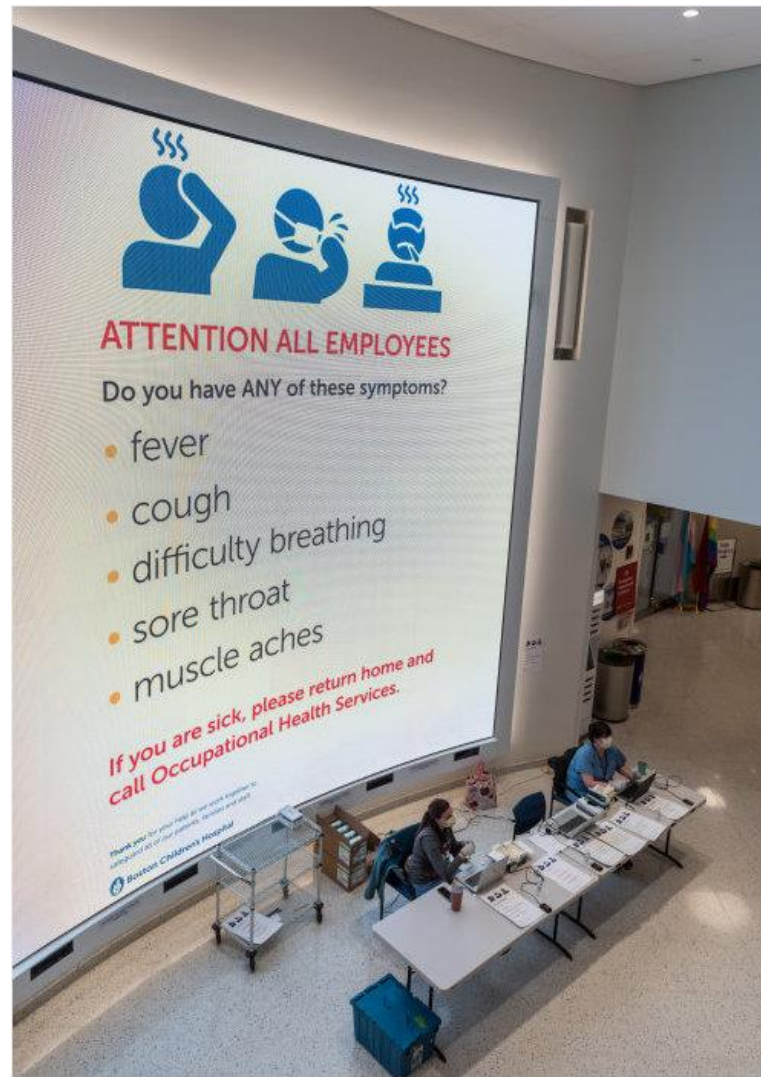
Then they will give me a mask to wear. My mask will go on my face, and it will cover my nose, mouth, and chin.



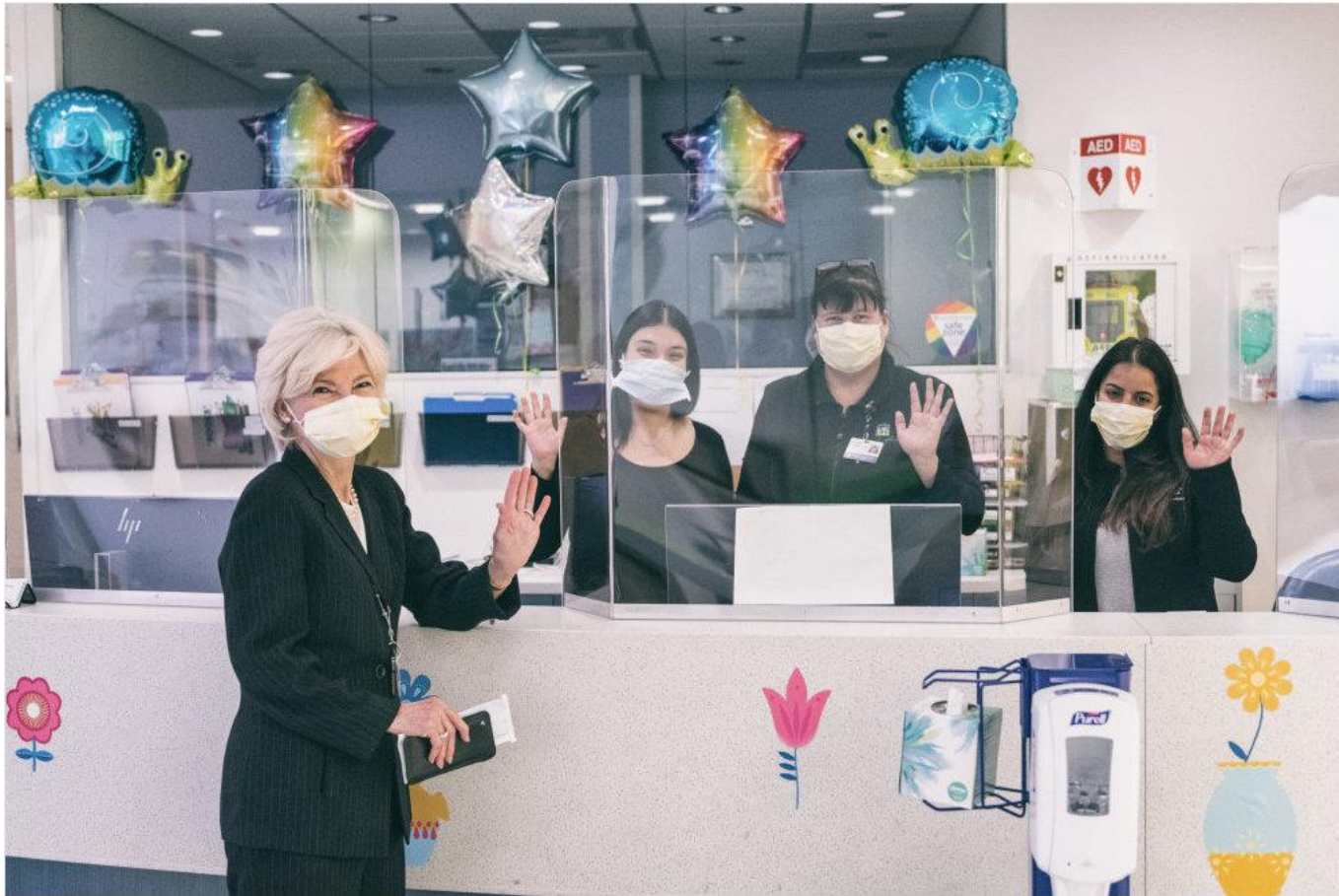
In the lobby, I will see the information desk, the media wall, and the Hale Family Center for Families. Let's take a closer look and see what those look like!



The information desk has the same smiling people sitting there, but they will be wearing masks. Don't worry; they are still smiling! They will be sitting behind clear glass to help keep everyone safe from germs.



The media wall may have pictures, or it might have information about how to stay healthy at the hospital. Nurses are sitting at a table to give masks to hospital workers.



The Hale Family Center for Families has the same smiling people ready to help my family and me. They will be wearing masks, but don't worry; they are still smiling too! They will be sitting behind clear glass to help keep everyone safe from germs.





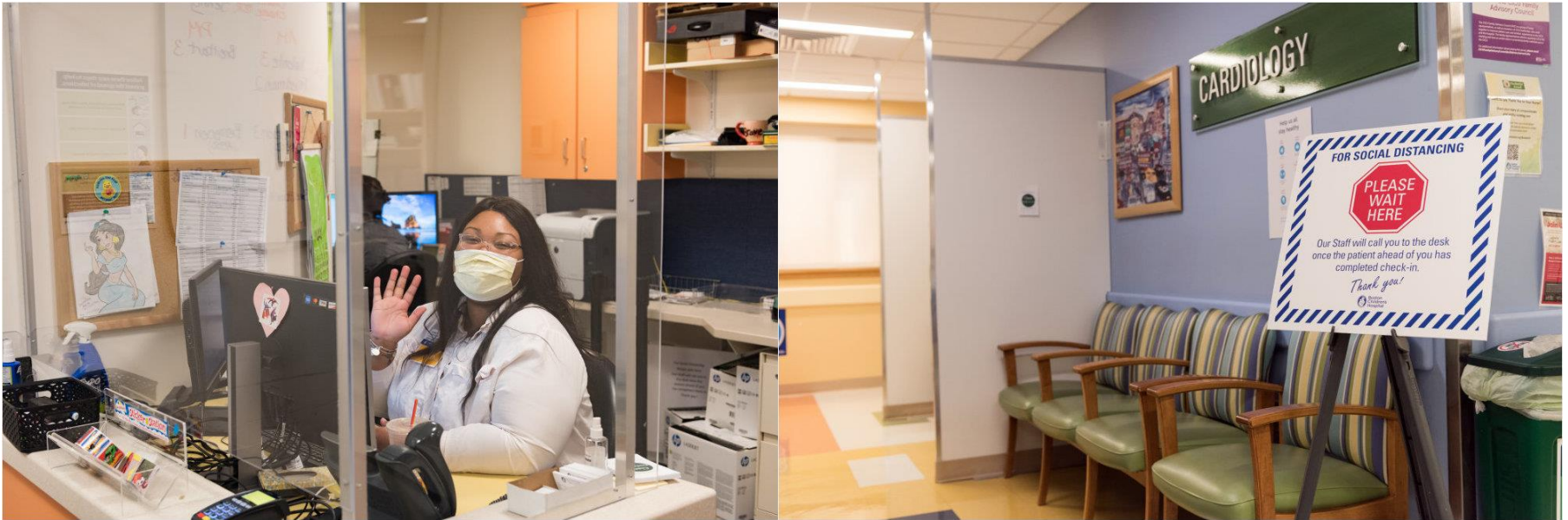
Maybe I can look at the fish tank. There might not be seats to sit in, but I can stand and watch the fish swim in their tank.



The cafeteria will look different. There are no tables and chairs, so I will not be able to sit here to eat. But the cafeteria is open, and I can still get a snack!



I will also see more Purell dispensers. These are cool machines that have hand sanitizer in them. Cleaning my hands helps to keep germs from spreading!



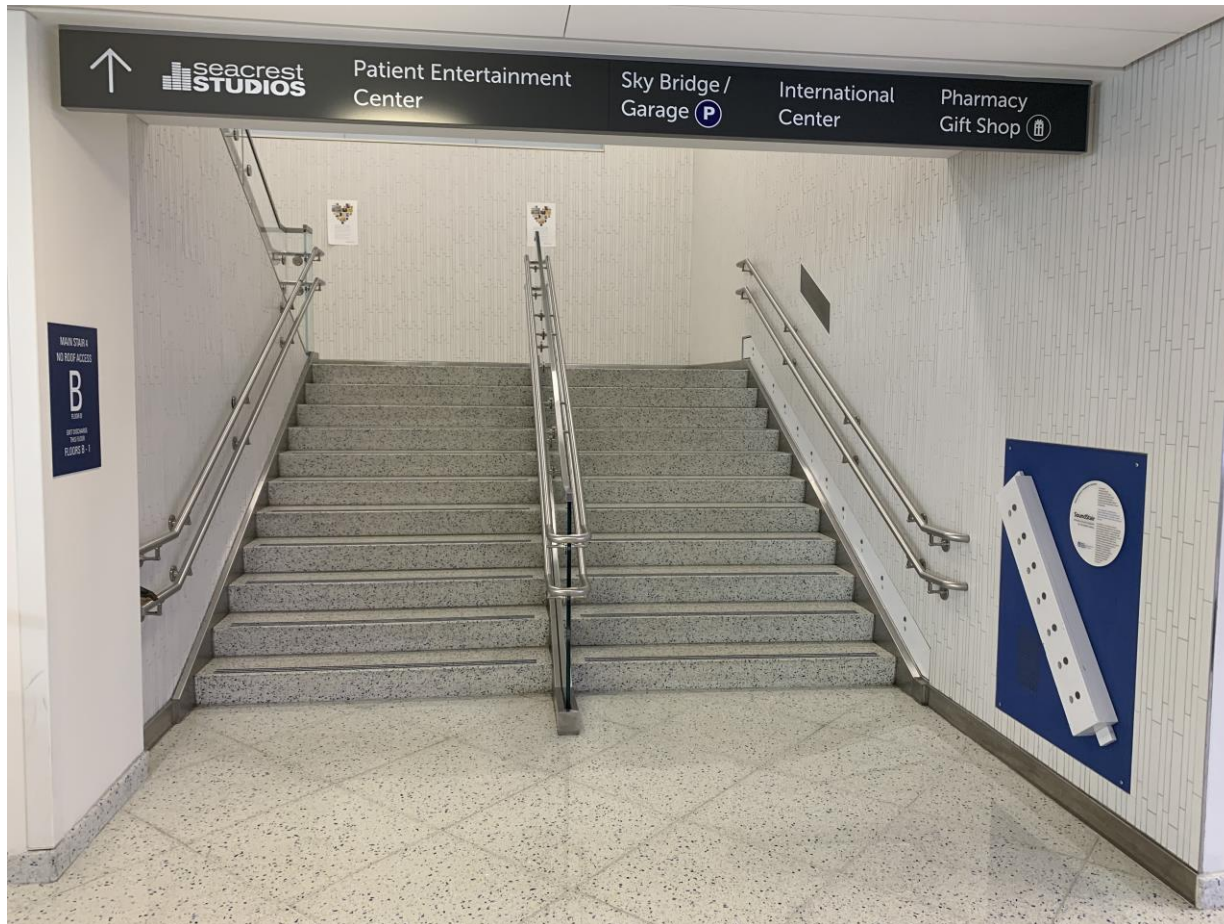
Now it's time to go to my appointment.  
I will see my health care team.



I might see stickers on the floor in the hallway and the waiting room. These stickers can remind me to stand far apart from people. It's important that I stand far away from people that are not in my family. This helps to keep everyone safe from germs.



After my appointment, it will be time to leave. Maybe I usually go to the gift shop, The Seacrest Studio, or the patient entertainment center after my appointment. I can't visit these places right now. They are closed because we can't be in big groups of people right now.



I can take the musical stairs to the lobby. What kinds of noises can I make on the stairs?



Now it's time to go home!  
The hospital looked a little different, but I did a great job following the new hospital rules.